



Subject:	GLL Business improvement plan for 2024
Date:	9 th April 2024
Reporting Officer:	Jim Girvan, Director of Neighbourhood Services
Contact Officer:	Noel Munnis, Partnership Manager

Restricted Reports	
Is this report restricted?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Please indicate the description, as listed in Schedule 6, of the exempt information by virtue of which the council has deemed this report restricted.	
Insert number <input type="checkbox"/>	
<ol style="list-style-type: none">1. Information relating to any individual2. Information likely to reveal the identity of an individual3. Information relating to the financial or business affairs of any particular person (including the council holding that information)4. Information in connection with any labour relations matter5. Information in relation to which a claim to legal professional privilege could be maintained6. Information showing that the council proposes to (a) to give a notice imposing restrictions on a person; or (b) to make an order or direction7. Information on any action in relation to the prevention, investigation or prosecution of crime	
If Yes, when will the report become unrestricted?	
After Committee Decision	<input type="checkbox"/>
After Council Decision	<input type="checkbox"/>
Sometime in the future	<input type="checkbox"/>
Never	<input type="checkbox"/>
Call-in	
Is the decision eligible for Call-in?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

1.0	Purpose of Report or Summary of main Issues
	To present members with the annual GLL Business improvement plan for 2024 as required within the terms of the leisure management contract and as previously reported through Active Belfast Limited.
2.0	Recommendations
2.1	<p>Members are requested to consider:</p> <p>The information provided below and at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.</p>
3.0	Main report
3.1	<p><u>Background</u></p> <p>Under the terms of the leisure contract between BCC and GLL, GLL is required to provide an annual business improvement plan for the following year. This report has previously been presented through Active Belfast Limited. As the contract is now under direct Council control, this and future annual service reports will be presented through the People and Communities committee.</p> <p>GLL is a charitable social enterprise operating under the Better brand.</p> <p>GLL is proud to continue its work with Belfast City Council, helping to transform leisure facilities and services across the city. GLL seeks to deliver a successful social business focusing on customer needs. As a not-for-profit organisation, GLL reinvests back into the community by developing staff, investing in BCC centres, supporting young athletes and increasing participation across all user groups.</p>
3.2	<p><u>Outcomes and proposals</u></p> <p>The 'GLL Business improvement plan for 2024' attached at Appendix 1 is presented for consideration.</p>
3.3	<p><u>Summary</u></p> <p>Members are requested to consider and record receipt of the information provided at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.</p>
3.4	<p><u>Communications & Public Relations</u></p> <p><u>None</u></p>
3.5	<p><u>Financial & Resource Implications</u></p>

3.6	None <u>Equality or Good Relations Implications</u> None
4.0	Appendices – Documents Attached
	Appendix 1 GLL Business improvement plan for 2024